

Exhibit A
(Digital Phone Brochure)



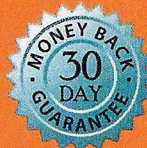
Customer Service & Support

800-952-1001

MetroCast Digital Phone available in all MetroCast serviceable areas excluding those where 9-1-1 certification is not currently available, however, Digital Phone is subject to availability by service area and all prices are subject to change. Feature availability and pricing may vary by market. All new phone subscriptions are subject to a one-time \$20 per line phone activation charge.

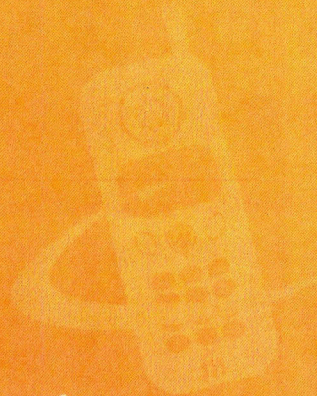
*In order for Caller ID feature to work, residential phone must be equipped with caller ID capability. Number and name will appear where available. MetroCast Digital Phone plan monthly rate does not include international calls except to Canada. Additional charges will apply for calls placed to locations outside the United States and Canada. There will be no individual call detail on your MetroCast billing statement. Individual call detail can be viewed online at www.MetroCast.com/phone.

MetroCast considers acceptable use to be 3,000 residential minutes per month. Not intended for business use. Additional terms and conditions may apply.



30-Day, Money-Back Guarantee

If you are not completely satisfied with MetroCast Digital Cable, MetroCast High Speed Internet or MetroCast Digital Phone cancel your service within 30 days and receive our full money back guarantee.



Digital Phone

OVERVIEW BROCHURE



best value in home phone service.

- ✦ Keep your home phone number
- ✦ Unlimited local & long distance calling (US & CAN)
- ✦ One low flat monthly rate
- ✦ Online account management



How it works

Get a dedicated cable phone line that's independent of Internet or Cable television services!

Calling Features

Caller ID*: Know who's calling you before you answer.

Call Waiting: Calls can come in even when you're on another call. Answer it without disconnecting the original call.

Call Forwarding: Redirect incoming calls to another phone number.

Anonymous Call Rejection: Avoid incoming calls that intentionally block the caller's name/number from showing on your caller ID.

Selective Call Rejection: Avoid incoming calls from phone numbers you specify.

Distinctive Ring: Screen incoming calls based on the type of ring pattern or beep tone produced. Assign up to 5 unique ring patterns.

Do Not Disturb: Block all incoming calls at any time.

Automatic Recall (*69): Dials the number of your most recent incoming call.

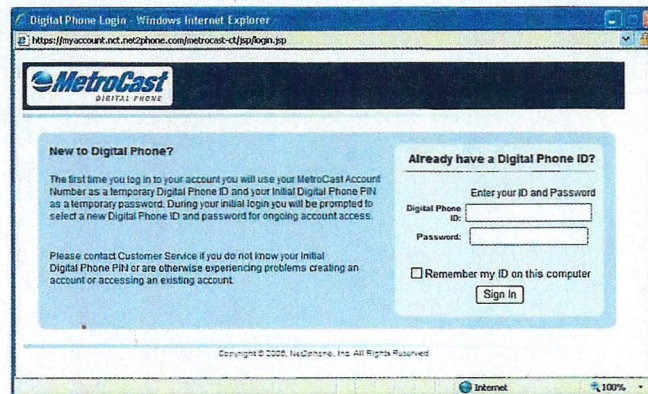
Voicemail: Whether you're away, on a call, or too busy to answer, MetroCast voicemail will take your calls. Access your voicemail anytime, from anywhere. And with many advanced features, using voicemail has never been easier.

Online Account Management: View call history, manage phone options, manage voicemail options, listen to voicemail and more. Do it all online!

...and more including **Outside Area Calling, Speed Dialing, and Three-Way Calling**

Manage your MetroCast Digital Phone from any place with internet access!

- 1) Go to www.MetroCast.com
- 2) Click *My Digital Phone Login* quick link on the left
- 3) Enter your Digital Phone ID and Password
(Set up at the time of installation)



New to Digital phone?

Digital Phone ID is your 16 digit MetroCast account number

The Password is the 4 digit PIN given to you by the technician at the time of installation and is located on your work order.

During your initial login you will be prompted to select a new Digital Phone ID and password for ongoing account access.

To request a new PIN, please call our 24/7 Customer Service at 800-952-1001.

Online Account Features

- ✦ Listen to your voicemail online
- ✦ Manage calling feature settings
- ✦ Set up multiple voicemail accounts
- ✦ View inbound and outbound call details
- ✦ Track phone usage and billing history

For a complete user guide visit

MetroCast.com/userguide

Digital Phone

MetroCast Digital Phone**	\$44.95
eMTA (phone modem)	\$3.95
Additional Phone Line	\$12.95
Voicemail (2-5 accounts)	\$4.95
Operator assistance	\$1.00 per use
Directory assistance	\$1.50 per use
Directory listing	FREE
Non-published listing rate	\$2.50
Non-listed rate	\$2.50
Primary line activation (one time fee)	\$20.00
Additional line activation (one time fee)	\$20.00
Moving, adding, changing service or phone number (one time fee)	\$20.00
Relocate and maintain telephone service	\$30.00

VIP-Video Internet Phone Packages**

(equipment not included/ converter & eMTA required)

VIP**	\$134.95
VIP Plus **	\$142.90
VIP Basic**	\$127.00
VIP Starter**	\$109.95

Installation and Other Services

Installation - for up to 4 outlets	\$40.00
Additional outlet (over 4) same trip	\$20.00
Additional outlet after primary trip	\$30.00
High Definition installation	\$49.95
Digital Video Recorder installation	\$49.95
High Speed Internet installation	\$99.95
Digital Phone installation	\$99.00
Service Call, 1 hour charge	\$40.00
Returned check fee	\$25.00
Collection at door fee	\$25.00
Non returned or damaged Digital Home Terminal	\$250.00
Non returned or damaged Cable Modem	\$99.00
Non returned or damaged HD DCT	\$350.00
Non returned or damaged DVR DCT	\$575.00
Non returned or damaged eMTA	\$130.00
Email only	\$10.00
Voice Park	\$12.95
Seasonal Park	\$18.95

OFFICE LOCATIONS AND HOURS

Call Toll Free 800-952-1001 (24/7 Customer Service Sales and Support)

Belmont Office: 9 Apple Road • Belmont, NH 03220 • 524-4425
Monday - Friday 8am to 6:30pm; Saturday 8am to 4:30pm

Rochester Office: 21 Jarvis Avenue • Rochester, NH 03868 • 332-5466
Monday - Friday 8am to 6:30pm; Saturday 8am to 4:30pm

Sanford Office: 102 Pleasant Street • Sanford, ME 04083 • 207-324-3700
Monday - Friday 8am to 6:30pm; Saturday 8am to 2pm

Basic service required to purchase additional video services. Prices do not include franchise fee or FCC fees. All prices are monthly charges unless otherwise specified. Some restrictions may apply. Offer available in MetroCast service areas only.

*Requires a digital home terminal. Blackout Restrictions apply to Sports Programming. To receive digital access, the digital home terminal must be connected to the cable network at all times.

**Phone prices vary based on the subscriber's MetroCast service package. Call Customer Service for details.

† Cable modem fee applies.

Discounted packages are available.

Please call Customer Service at 800-952-1001.

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